



ES1.3 Technical Specifications

February 7th 2020.

Contents

Contents	2
Safety Information	5
Support	6
Contact Information	6
Technical Specifications (ES1.3)	7



Safety Information



Shock hazard! Do not remove the rear lower panel. This panel is only to be removed by Storm Kiosks technicians or authorized partners. Removing the panel may result in injury or death.

Do not attempt to move the kiosk. The unit is extremely heavy and can easily topple over and cause injury when not correctly moved; only Storm Kiosks technicians or authorized partners can move the kiosk; unless prior guidance has been sought.

Do not unplug or power down the kiosk without prior approval. The kiosk is designed to be operated 24/7. Do not unplug or power down the unit without prior approval from Storm Kiosks. Doing so may reduce the reliability of the kiosk and may incur additional support charges.

Do not use sharp instruments on the touch screen. The interactive touch screen is designed for use only by touch. Do not use any sharp instruments such as pens or tablet pens.

Do not expose the kiosk to water. The kiosk is not waterproof or resistant, exposing any part of the unit to water may result in malfunction, electric shock, injury or corrosion damage.

Do not block rear lower panel ventilation. Ensure the panel vents have adequate ventilation and air circulation.

Support

Contact Information

Support is available between the hours of **7:30am** Mountain time (9:30am EST) and **5:00pm** Mountain time (7:00pm EST) Monday-Friday.

Email:

support@stormkiosks.com

Web:

<http://www.stormkiosks.com>

Toll-Free:

1.877.808.6290

Technical Specifications (ES1.3)

Display Type	24" 10-point touch screen monitor
Display Resolution	1080 x 1920 (Portrait)
Operating System	SK-OS 0.63 or newer
Application	Express Service 0.88.x or newer
Internet Connectivity	1GBPS wired ethernet (recommended) Optional WiFi/GSM/LTE Backup (supports WPA/WPA2) 24/7 Monitoring
LAN Requirements	1 private static IP address required Port forwarding for support remote access
Dimensions	26" (width) x 23.5" (depth) x 72" (height*) *Height may not include adjustable feet or wheels
Weight	500lbs (estimated)
Receipt Printer	80mm thermal receipt printer (203 dpi) Blue LED / Rapid printing / Low paper sensor. Bitmap graphic support
Payment Terminal/Pinpad	Ingenico iCT 250 Ingenico IPP 320 Ingenico Desk/5000 <i>Other options available</i>
Payment Gateway Integrations	Chase Paymentech, Elavon, Moneris, Global Payments, First Data <i>Other options available</i>
Power Requirements	110-120 AC (Draw approx. 500 watts). Dedicated 15 amp circuit recommended.
Lock Boxes	16 internal lock-boxes, holding force up to 800 N each.
Expansion	n/a
Service access	Physical secure access via rear locking door. Software access via PIN-authenticated interface and web-based interface.