



Unit 218-222 - 11929 40th Street SE  
Calgary, AB, T2Z 4M8

Email: [careers@stormkiosks.com](mailto:careers@stormkiosks.com)

<b>Job Title</b>	Support Analyst
<b>Location</b>	Calgary, AB
<b>Position type</b>	Full-Time - 40 hours per week
<b>Wage/Salary</b>	Market rates
<b>Duties</b>	<ul style="list-style-type: none"> <li>● Provide technical support via phone, video conference and email to our clients</li> <li>● Assist with technical onboarding of new clients</li> <li>● Build kiosk PCs</li> <li>● Maintain professional relationships with clients and vendors</li> <li>● Work closely with the development team to maintain in-house software</li> <li>● Database administration</li> <li>● Support 3rd-party integrations</li> <li>● Adapt and learn new/alternative technologies as needed</li> <li>● UNIX system administration (FreeBSD &amp; Linux)</li> <li>● Some field visits may be necessary</li> <li>● Other duties as required</li> </ul>
<b>Must have</b>	<ul style="list-style-type: none"> <li>● Must be a Computer Science (or similar) graduate, or have at least 2+ years experience in a similar role</li> <li>● Linux system administration knowledge</li> <li>● Strong knowledge of computer systems and networking</li> <li>● Fluent written/spoken English</li> <li>● Ability to think logically with strong attention to detail</li> <li>● Analytical problem solving skills</li> <li>● Must be friendly and approachable</li> <li>● Ability to learn and work as a team</li> </ul>
<b>Nice to have</b>	<ul style="list-style-type: none"> <li>● Some development knowledge an asset</li> <li>● Google Cloud Platform experience</li> <li>● Bilingual English/French would be an asset</li> </ul>
<b>How to apply</b>	<p>Please apply online only: <a href="https://forms.gle/rP9PXeutshYRpRew6">https://forms.gle/rP9PXeutshYRpRew6</a></p> <p>Applications <b>must</b> include:</p> <ul style="list-style-type: none"> <li>● Cover letter</li> <li>● Current resume</li> <li>● Salary expectations</li> <li>● The position you are applying for</li> </ul>